REALM™
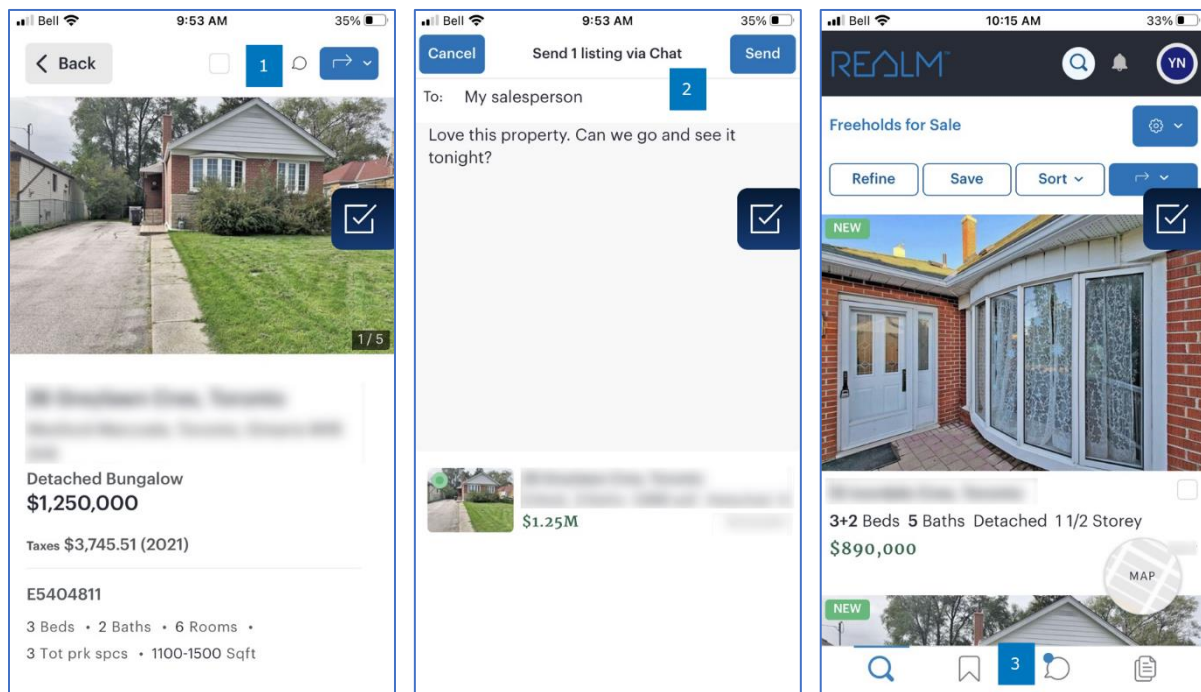
Tips & Tricks

How to Send a Message About a Listing Using In-App Chat

To send a private in-app chat message to your Sales Representative in a Listing:

1. Select the **chat icon** ⬭ in the top right of the listing.

2. Enter a message in the chat window that opens and select **Send**.

3. When your sales representative sends you an in-app message a red circle will appear in the chat icon ⬭ in the menu at the bottom of the window. Select the **chat icon** to review the message.

4. To send a response, type a message at the bottom of the window and select the **arrow icon** ⬆ to send.